



Queensland
Foster and
Kinship Care

CARER EXIT SURVEY REPORT

South West Region

2021-2022

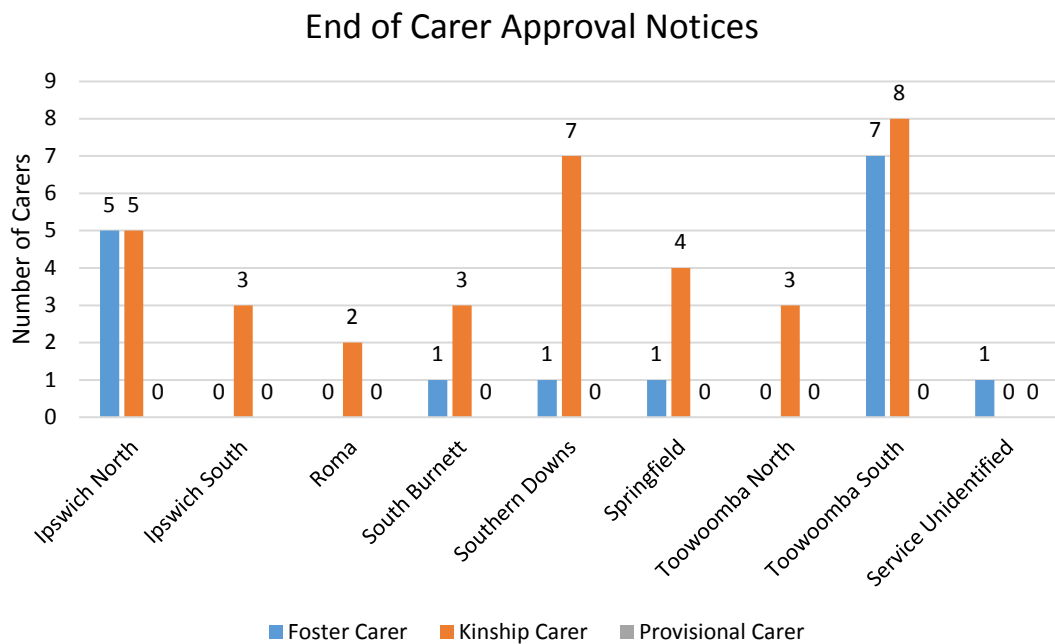
Contents

Summary - South West QLD Region	52
About You	52
About You as a Carer	55
Reason for Discontinuing as a Foster/Kinship Carer	56
Child- Safety Satisfaction	59
The Experience of Caring.....	60
The Experience of Caring: Communication	61
The Experience of Caring: Contact	63
The Experience of Caring: Support.....	66
The Experience of Caring: Financial Support.....	67
The Experience of Caring: Training and Professional Development	68
Overall Experience.....	69

Summary - South West QLD Region

Information Extracted from the End of Carer Approvals

Queensland Foster and Kinship Care (QFKC) received 458 End of Carer Approval Notices during the period of 1st July 2021 to 30th June 2022. 56 (12%) of the End of Carer Approval Notices were received from the South West QLD Region and affiliated with the following service centres.



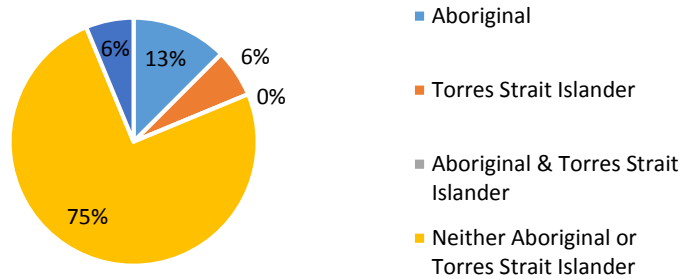
About You

All 56 end of carer approvals were sent an acknowledgment letter from QFKC asking them if they wanted to complete an exit survey. There were 16 people who completed the survey, affiliated with the Service Centres below (*one participant skipped question*):

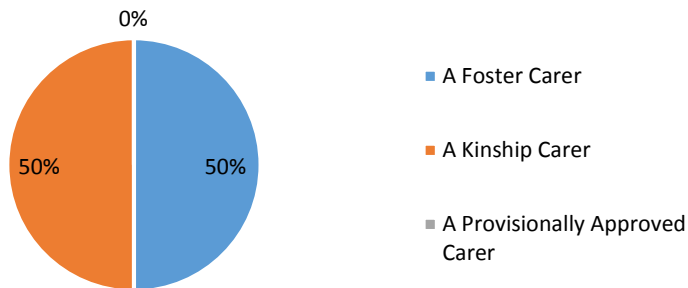
- Ipswich North 2
- Ipswich South 1
- Roma 1
- South Burnett 1
- Southern Downs 1
- Springfield 3
- Toowoomba North 2
- Toowoomba South 4

From the 16 people who completed the survey for the South West QLD Region the following information was shared;

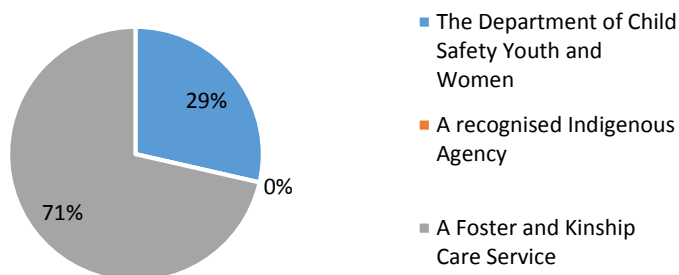
Carer Identification



Type of Carer

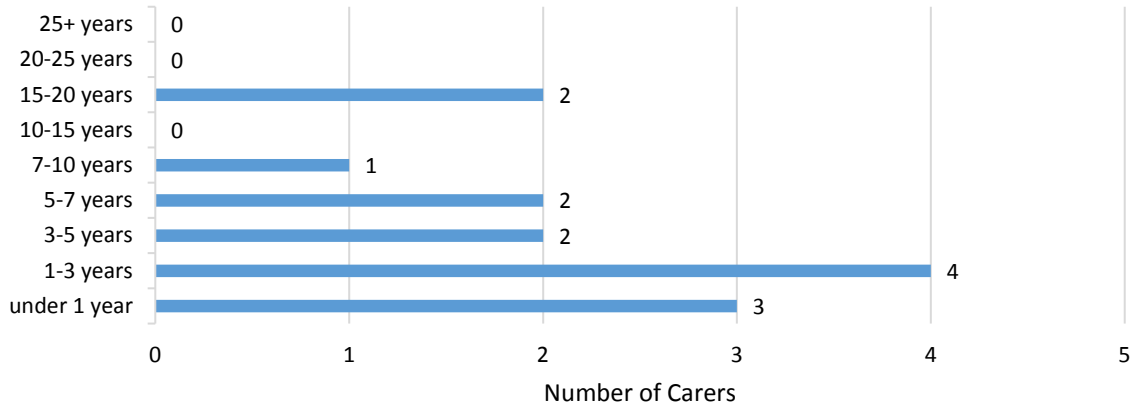


People were asked to identify who they are supported by, they answered as follows;



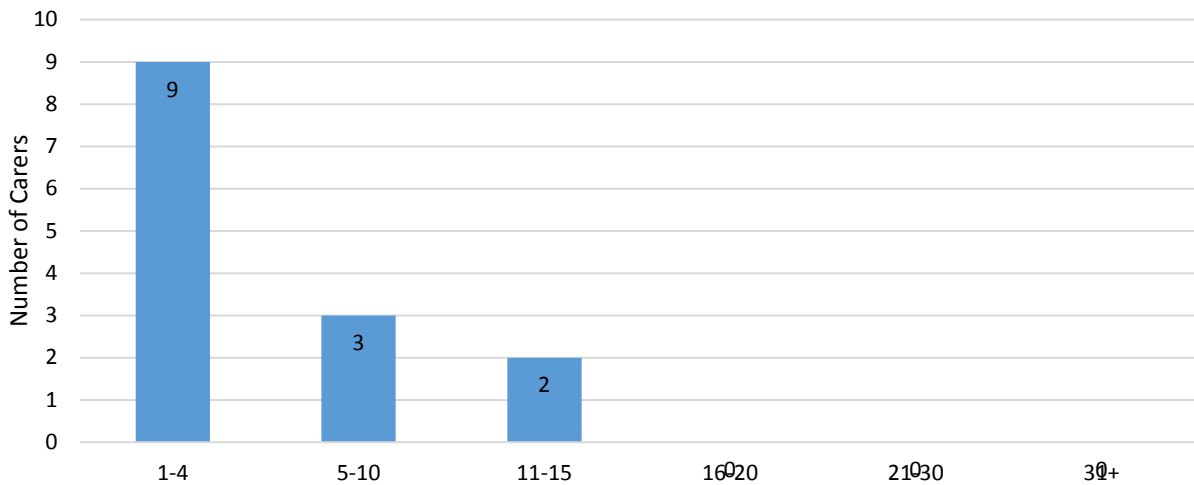
Information is requested regarding the person’s time spent as a carer, to identify when they started as a carer and when they stopped. Below is a graph that identifies the length of time stated in the responses.

Time spent as a carer



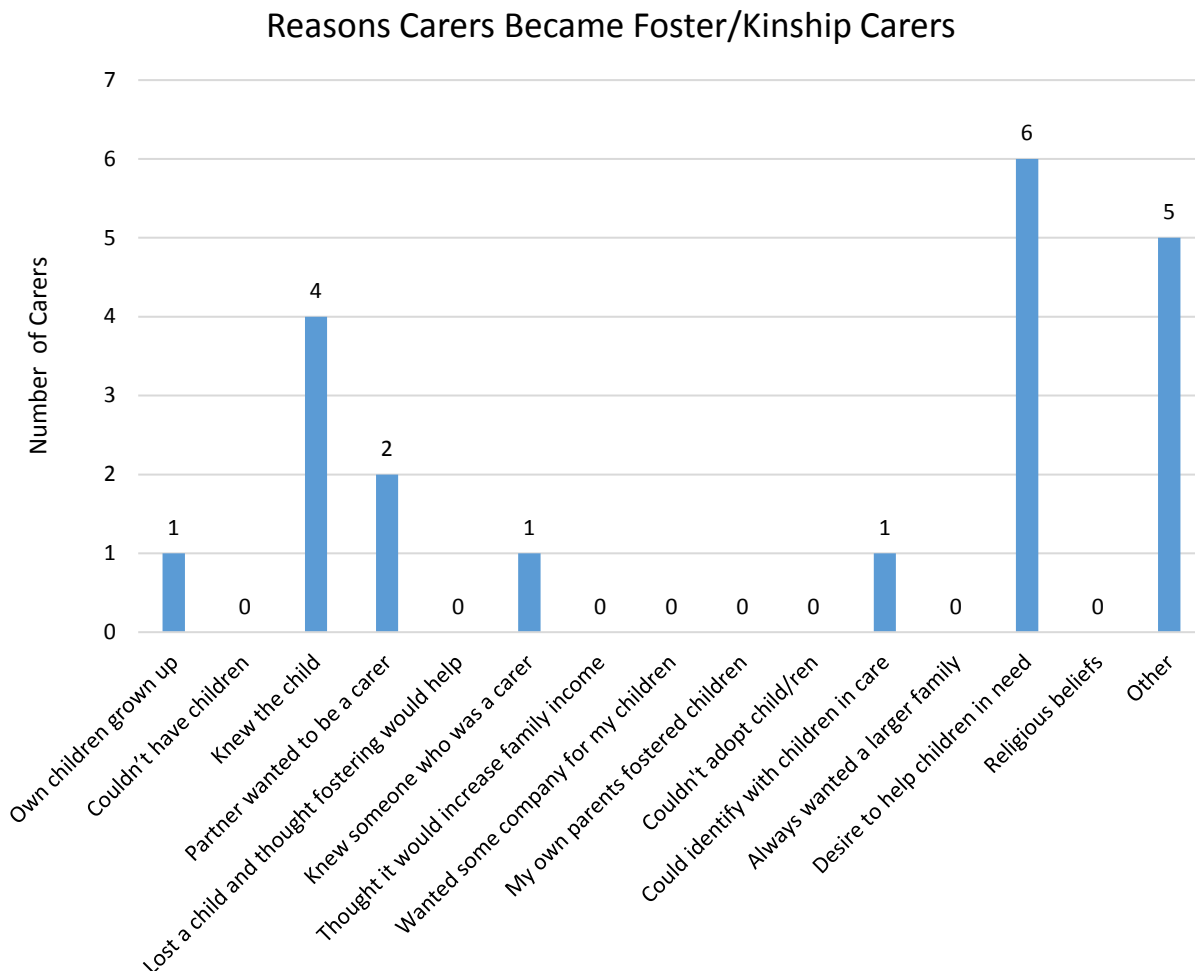
The information provided also evidences the number of children the person/persons have provided care to.

Number of children



About You as a Carer

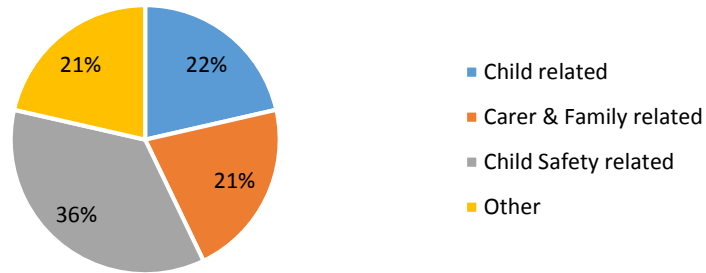
People were asked to identify what made them decide to become a Foster or Kinship Carer.



Reason for Discontinuing as a Foster/Kinship Carer

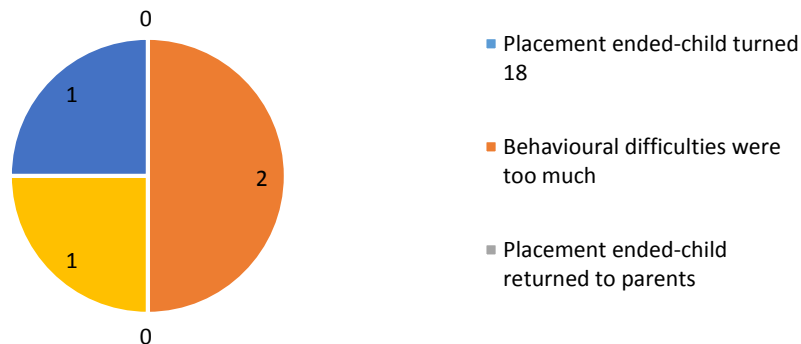
People undertaking the survey were asked to provide the reason why they decided to stop being carers. They are provided with four options then asked to elaborate in relation to the option that they have selected.

Main Reason for Discontinuing as a Carer

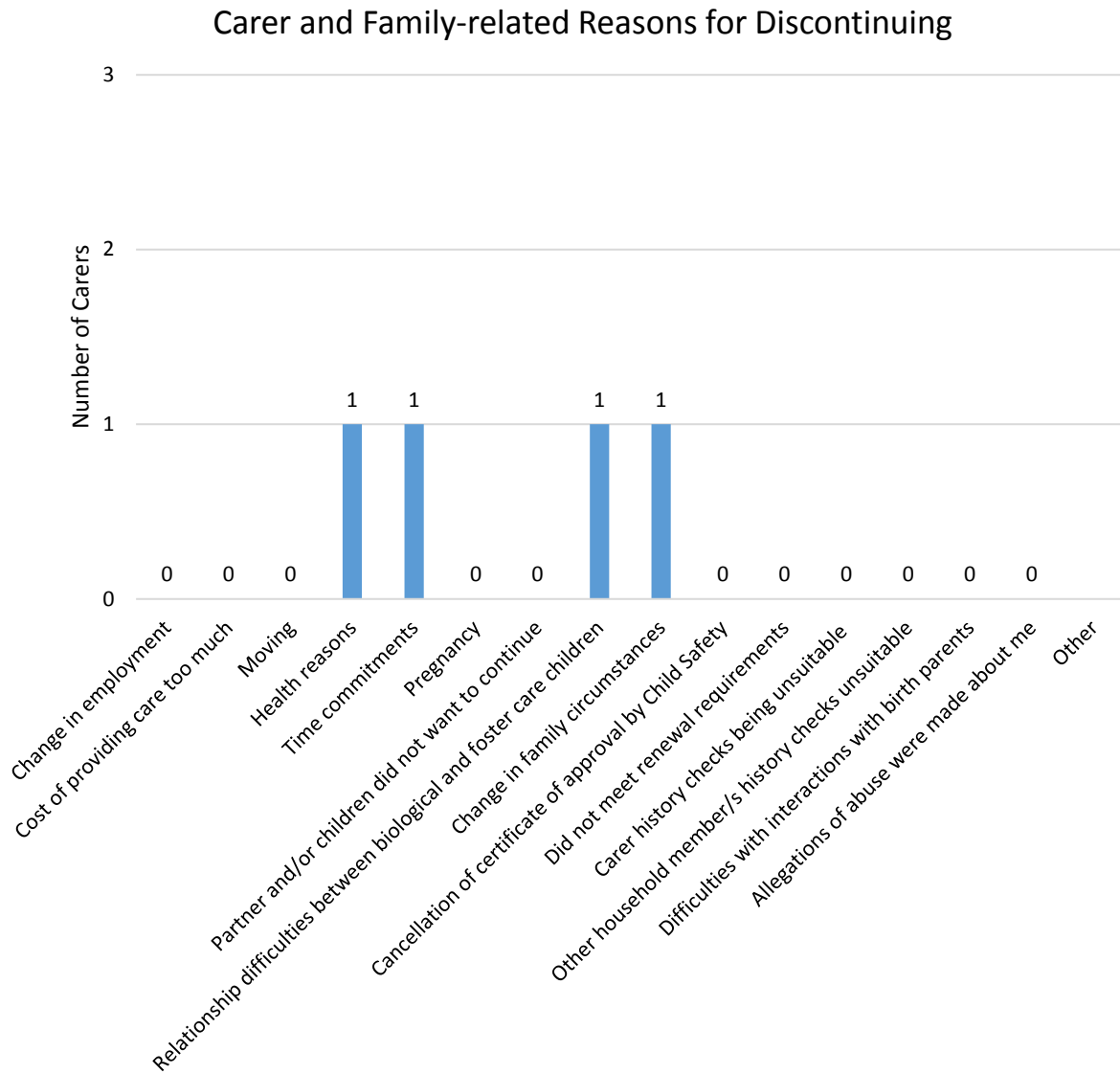


The following information will be specific to the reason that has been provided in this question. If the respondents answered that they ceased being carers due to child related reasons, they are asked to expand on the reasons, as follows.

Child-related Reasons for Discontinuing

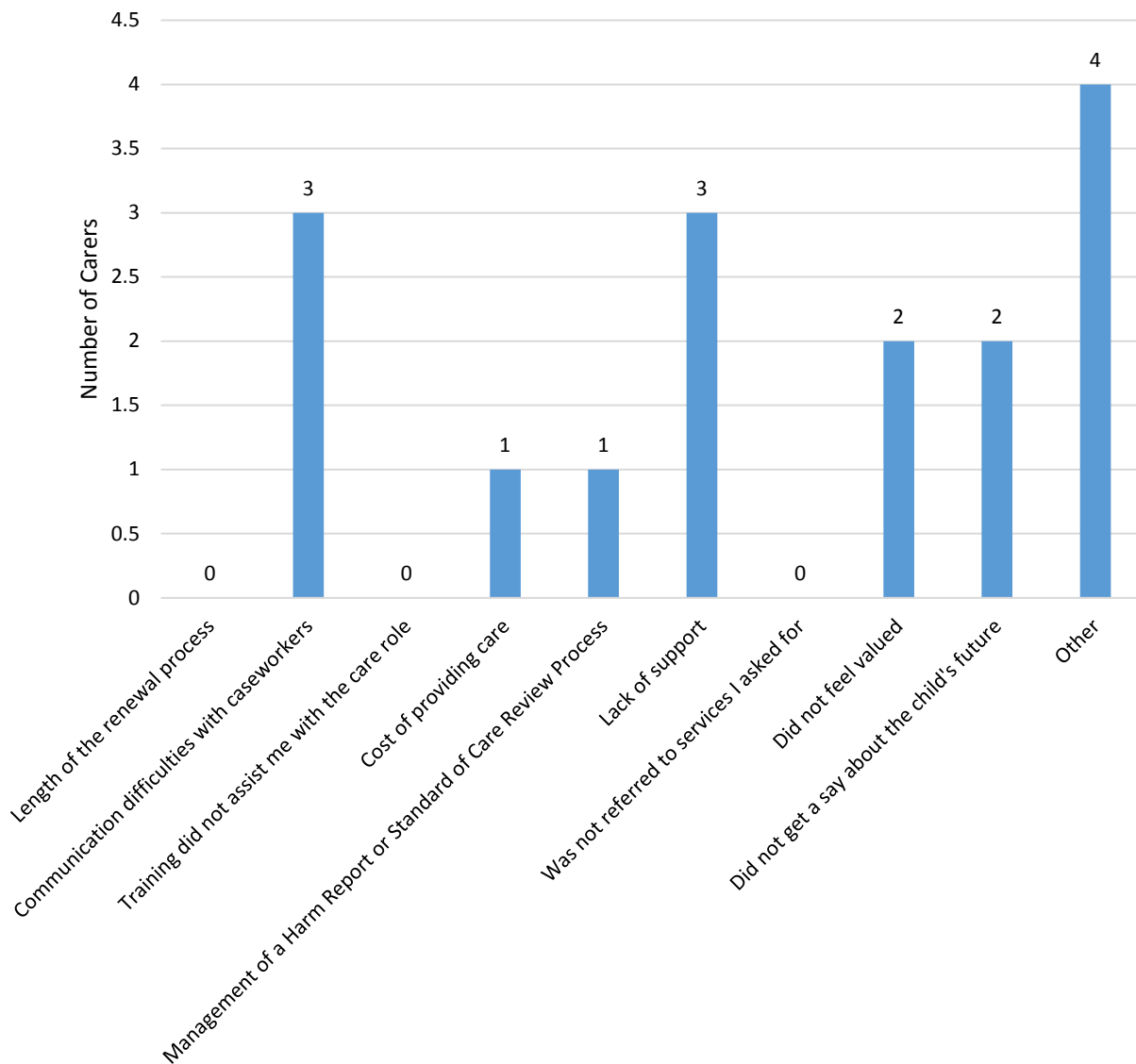


For people who stated that they ceased caring due to carer and family reasons, they were asked to expand on their response.



For people who stated that they ceased caring due to child-safety reasons, they were asked to expand on their response.

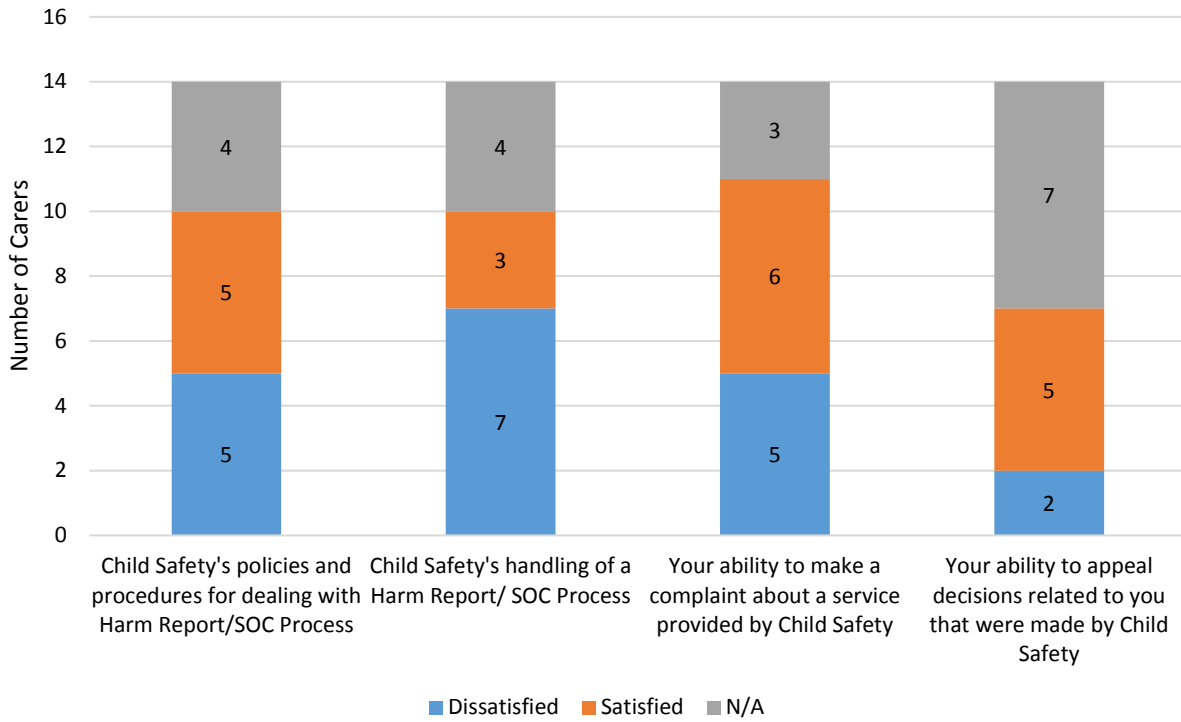
Child-Safety Related Reasons to Discontinuing



Child- Safety Satisfaction

People undertaking the surveys were asked to provide feedback on their satisfaction with different elements of their involvement with the Department of Child Safety.

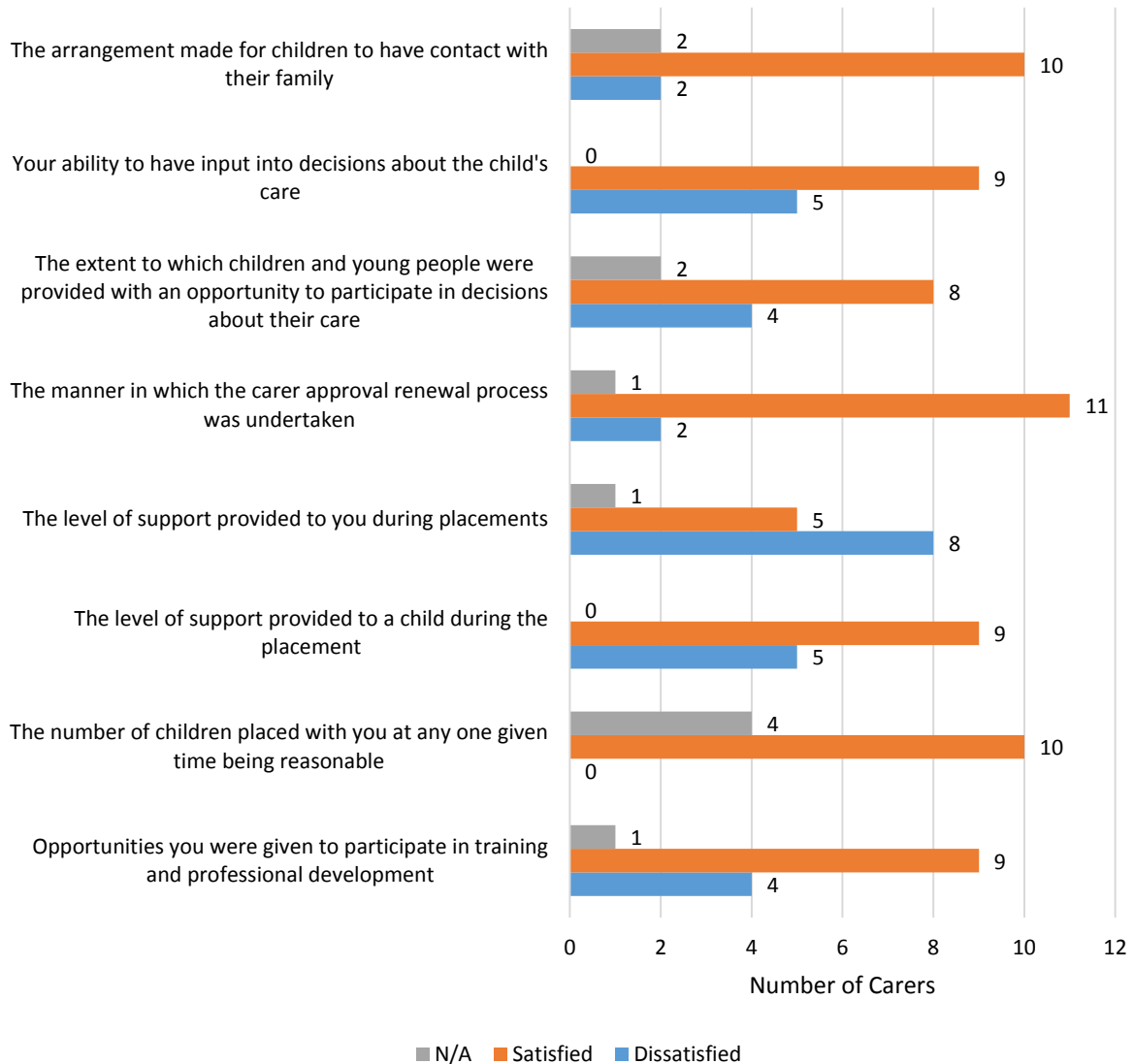
In regards to Child Safety, how satisfied were you with:



The Experience of Caring

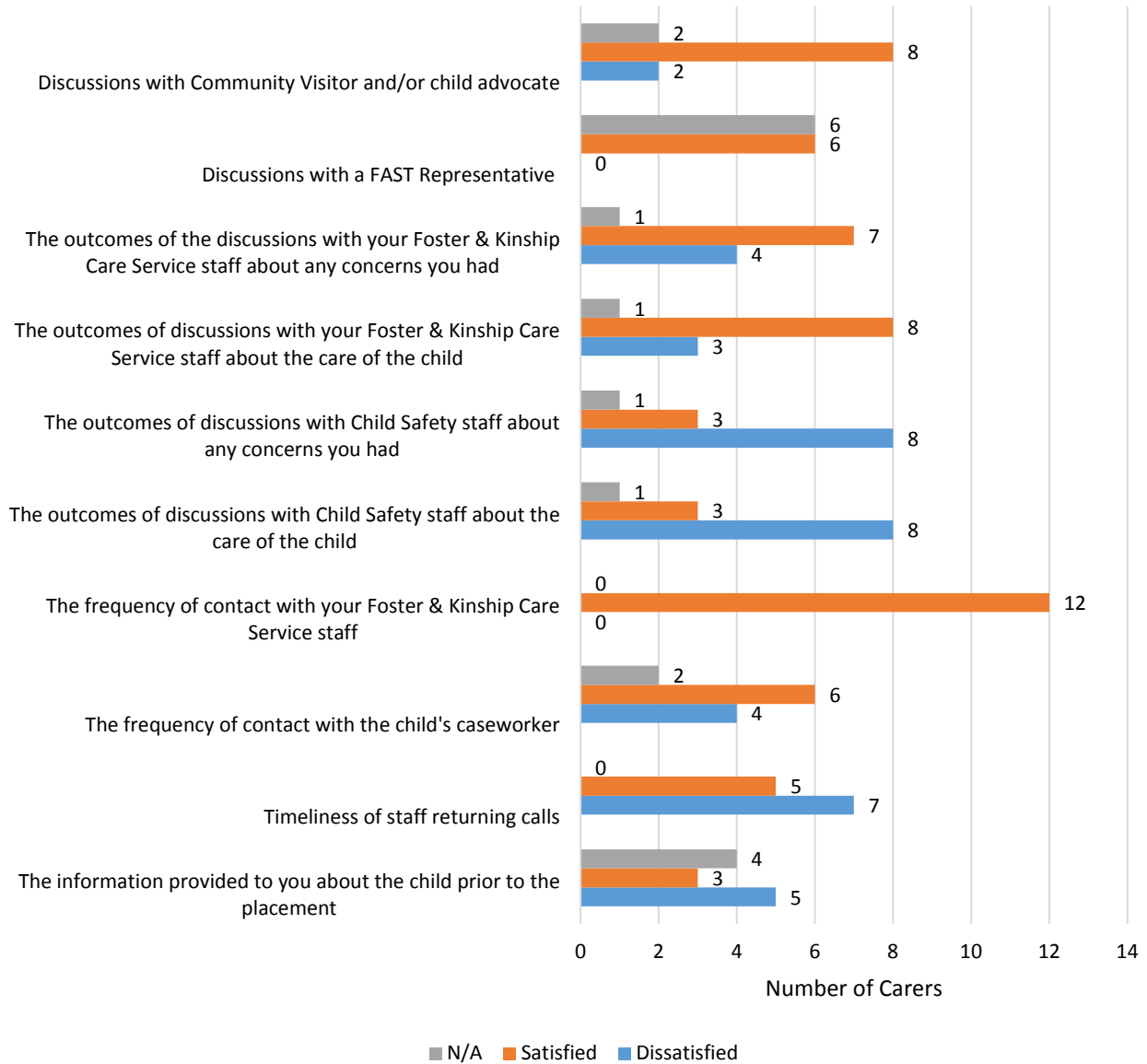
Carers were asked a range of questions on their satisfaction level related to their overall caring experience. They were further asked to respond to questions around communication, contact, support, financial support, training and professional development. The following responses were provided.

How Satisfied were you with:



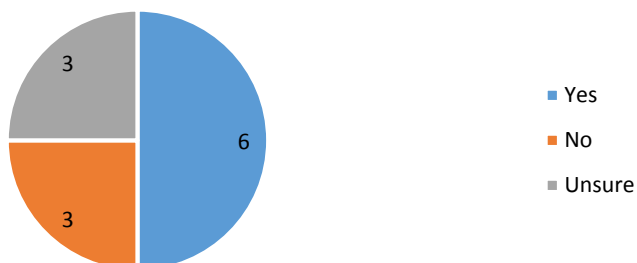
The Experience of Caring: Communication

How satisfied were you with

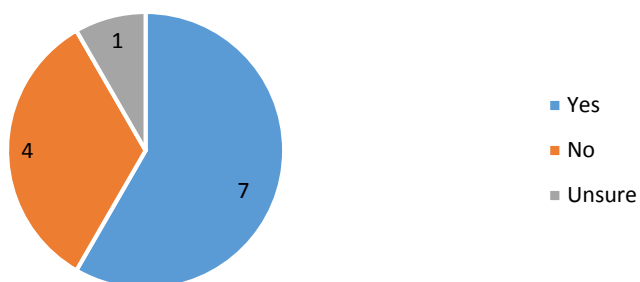


The carers were asked to identify whether Child Safety discussed the following matters with them:

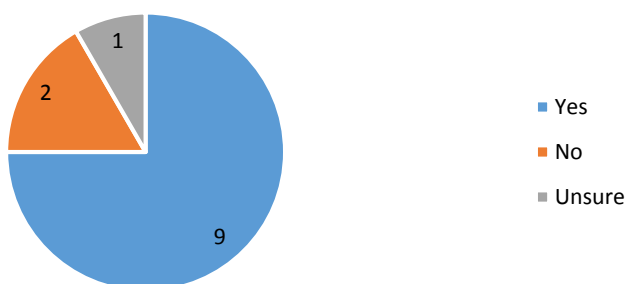
The child's Cultural Support Needs



The child's Educational Needs

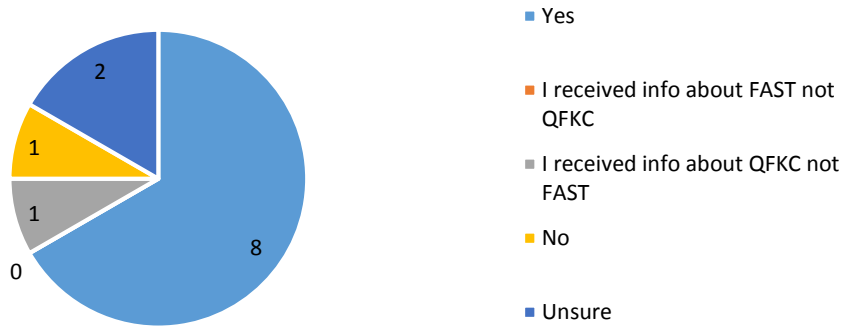


The Child's Health Needs



Carers were asked if they had received information regarding FAST Representatives and QLD Foster and Kinship Care, the graph below identifies their responses.

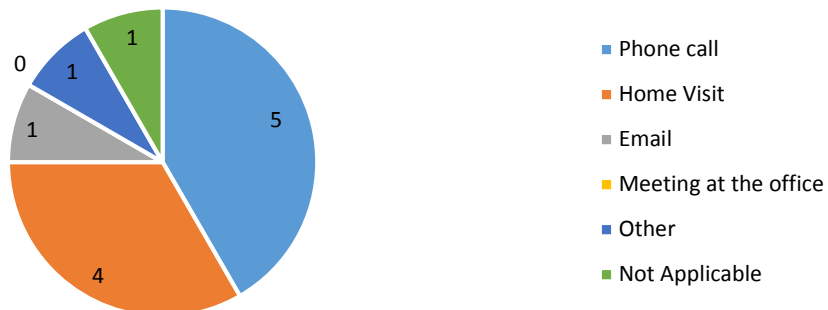
Did you receive information about FAST and/or QLD Foster and Kinship Care



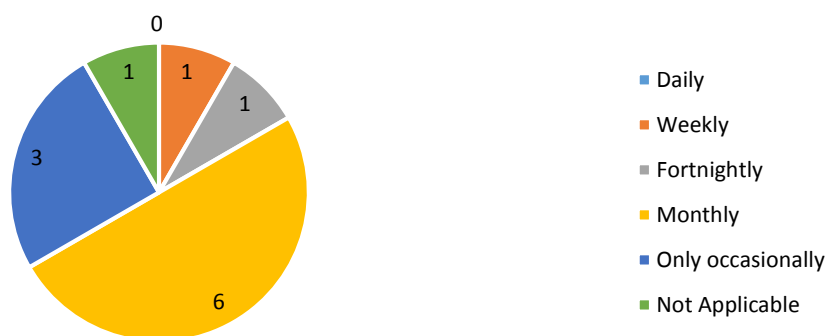
The Experience of Caring: Contact

Carers were asked to provide information on the frequency and contact method with Child Safety and their Foster and Kinship Care Service.

How did contact occur with Child Safety Staff?



How often did you have contact with Child Safety staff



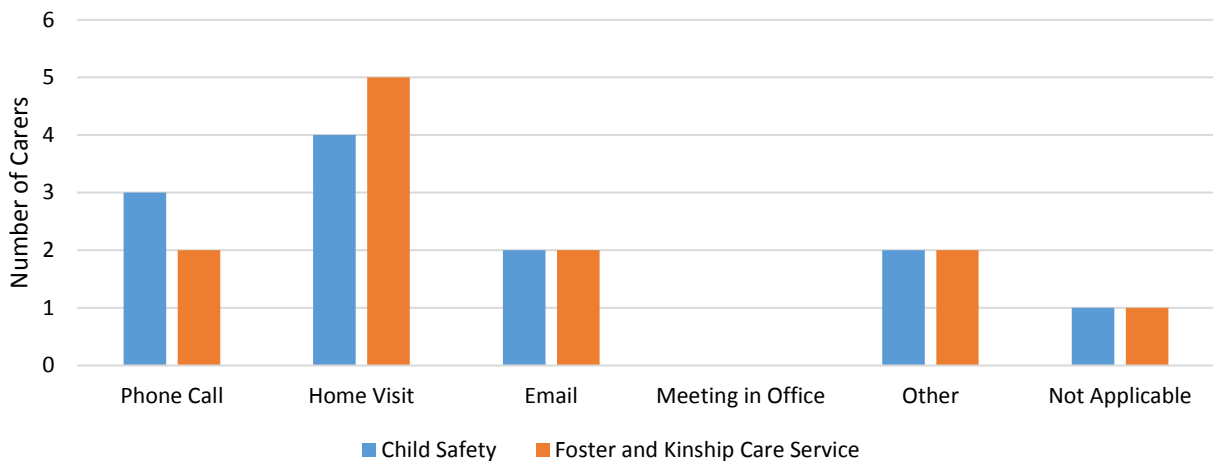
How often did you have contact with your Foster and Kinship Care Service?



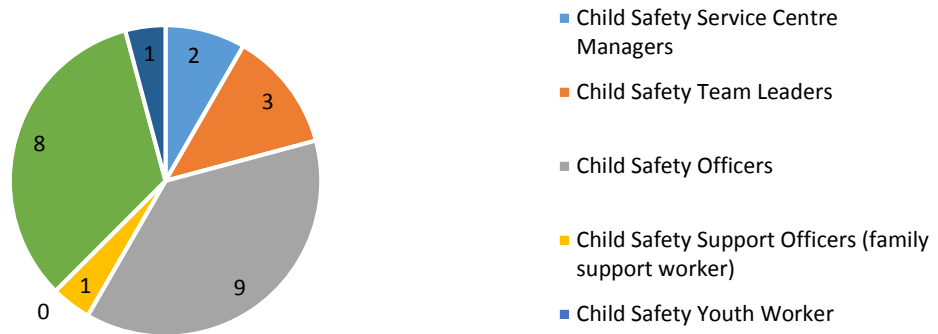
How did this contact occur with Foster and Kinship Care Services?



What was your Preference regarding Contact?

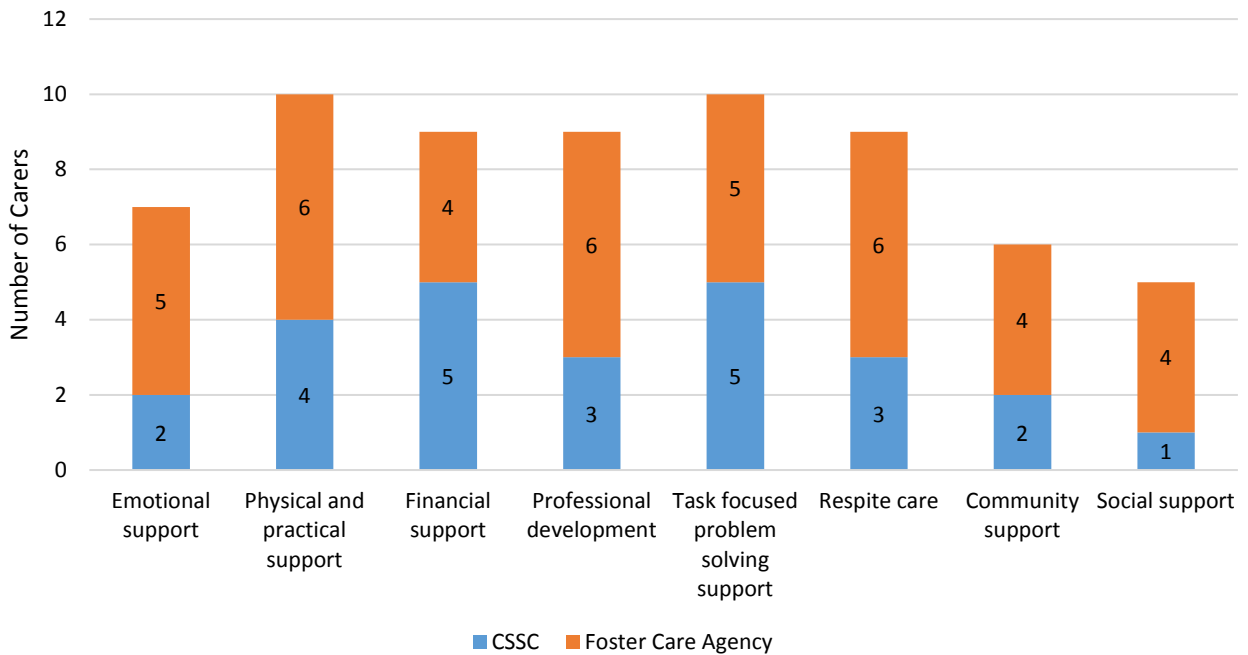


Which of the following persons did you usually have contact with?

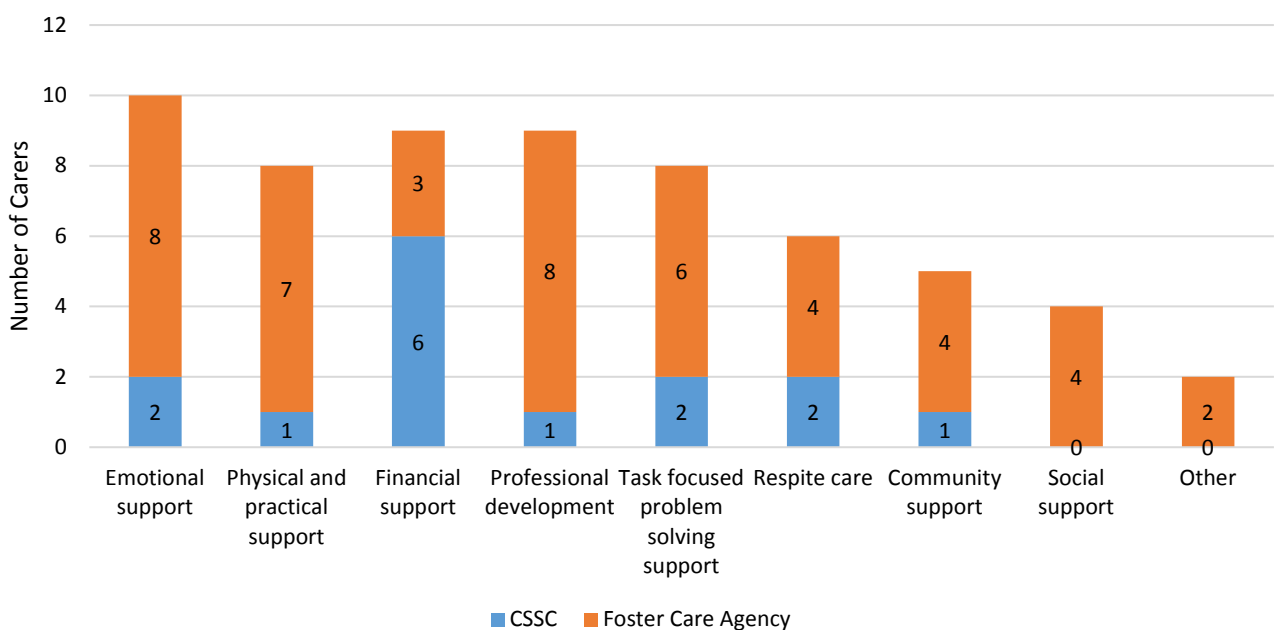


The Experience of Caring: Support

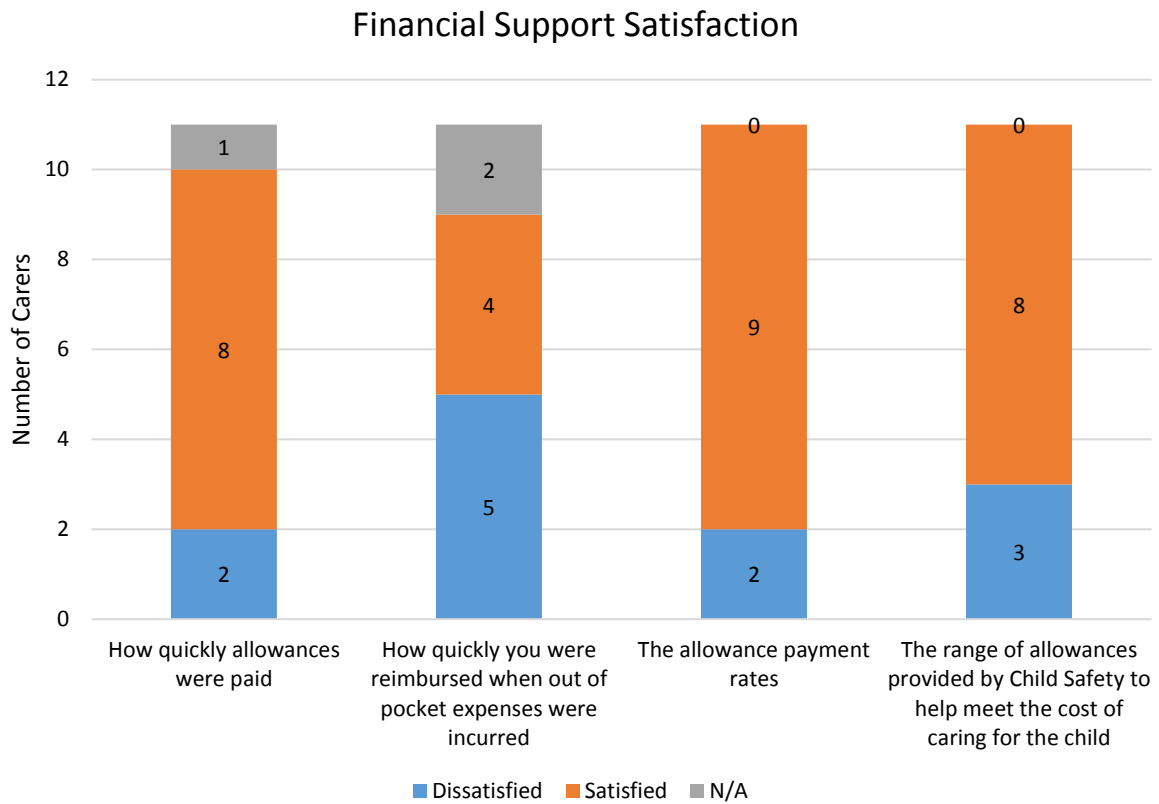
Requested Support from Child Safety and/or Foster & Kinship Care Service



Received Support from Child Safety and/or Foster & Kinship Care Service

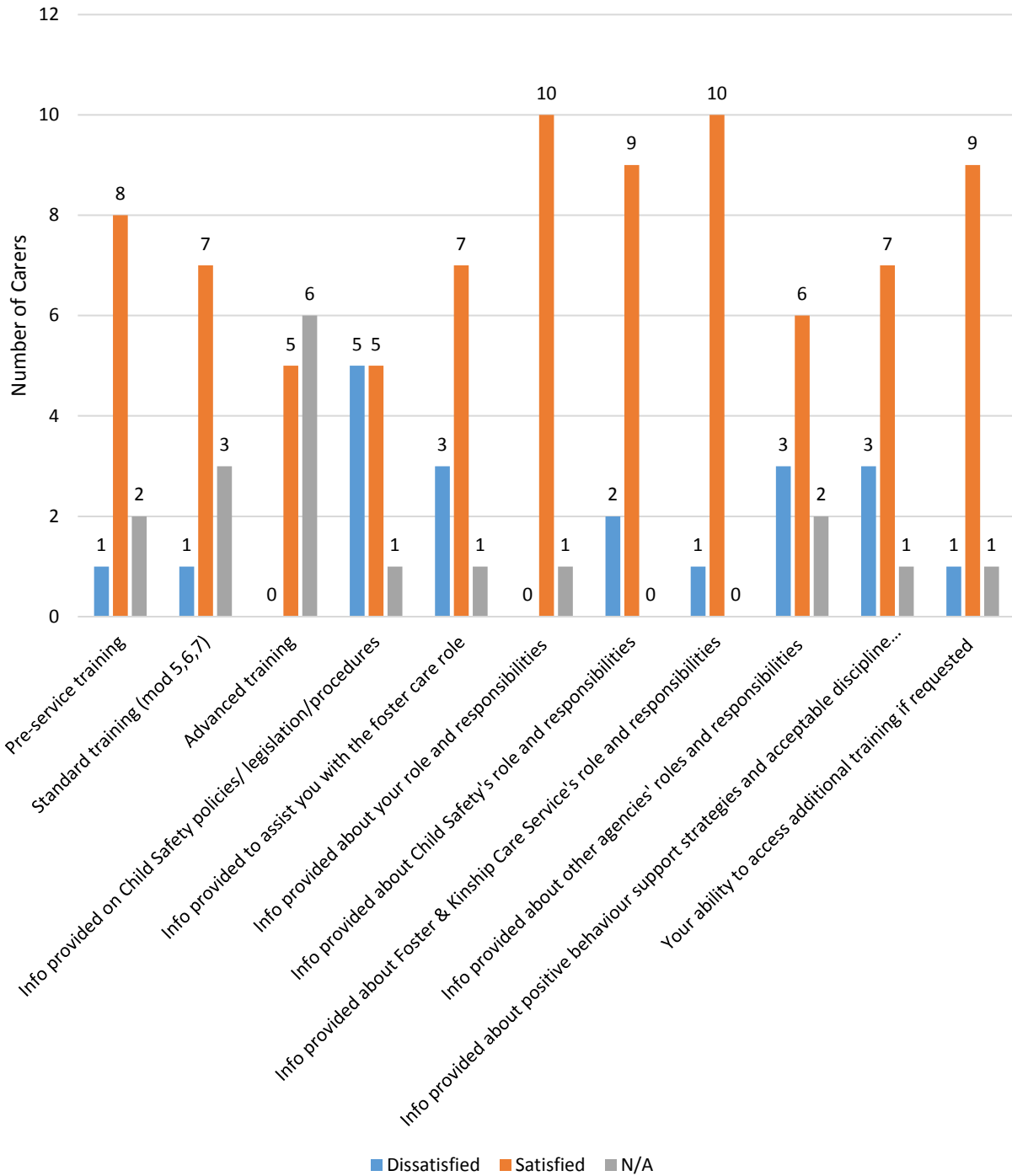


The Experience of Caring: Financial Support

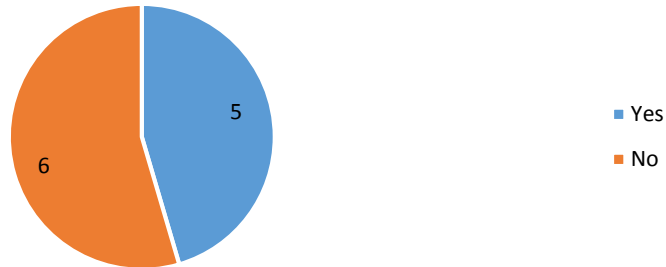


The Experience of Caring: Training and Professional Development

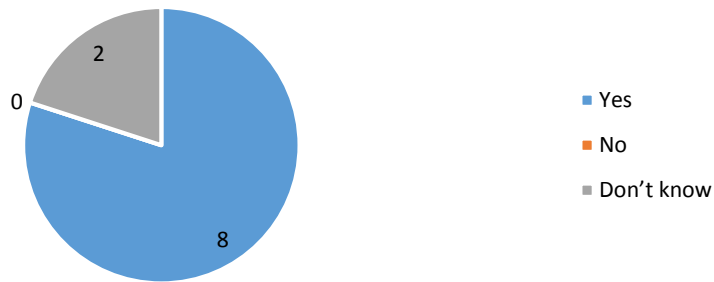
In regard to training and development, how satisfied were you with the following?



Have you attended any training in the last 12 months

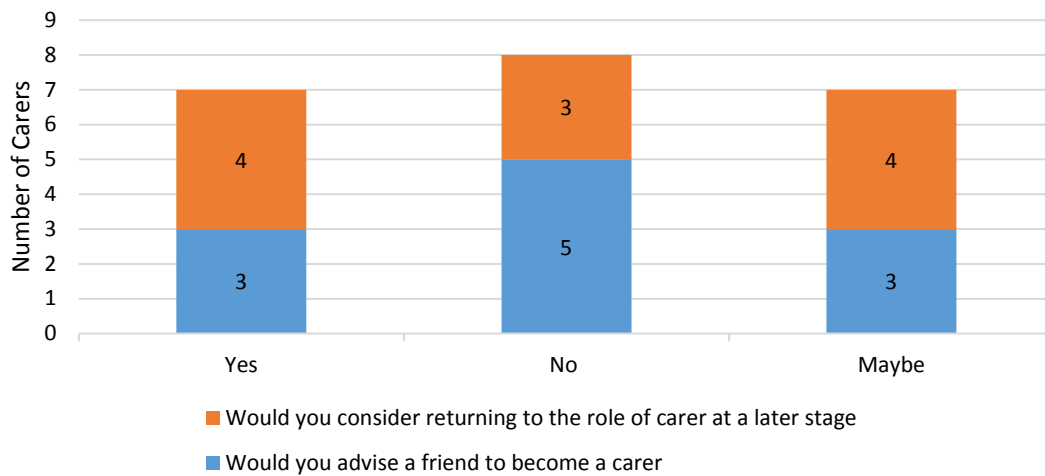


If you were approved as a Foster Carer, was there a Foster Care Agreement in place?



Overall Experience

Overall



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